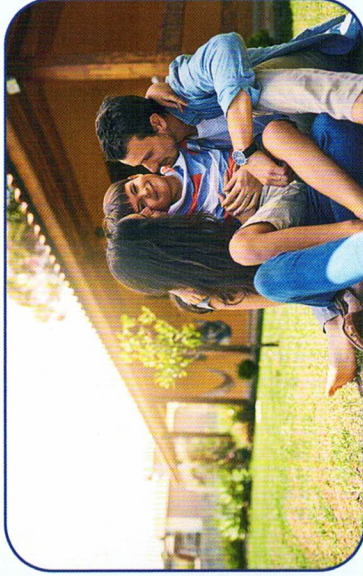
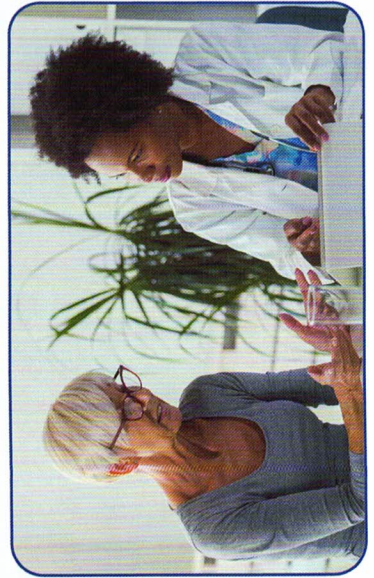


WHAT IS PCMH?

Patient-Centered Medical Home (PCMH) is a model of care delivery that focuses on coordinated, effective, and personalized care.

Each patient has an ongoing relationship with a personal provider who works with a team of health professionals, including nurses, pharmacists and specialists, to ensure that everyone is on the same page when it comes to their health. This also includes specialty care, hospitals, home health care, community services, and other support organizations.

This partnership between providers, patients, and their families ensures that patients have the education and support they need to make decisions and participate in their own care.



IHC Community Health Center
of Bendix
1010 N. Bendix Drive
South Bend, IN 46628
(574) 245-4980



PATIENT- CENTERED MEDICAL HOME



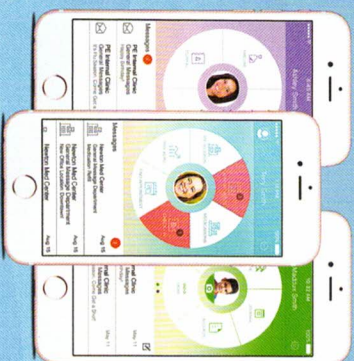
WHAT IS PATIENT PORTAL?

Patient Portal is a place to view medical records, upcoming appointments, patient education, and track your fitness. At registration, an IHC staff member will request your personal email address. Once you are set up, you will be able to securely log in with your username and password.

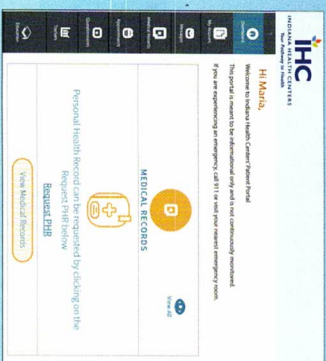
WHAT CAN I DO IN PATIENT PORTAL?

- View Medical Records, including:
 - personal health record
 - visit summary
 - referrals
 - lab/diagnostic test results
 - immunization history
 - growth chart
- View Upcoming Appointments
- Reminders
- Patient Education
- Family Trackers
- Health Tracking via Fitbit or other health tracking device
- Manual Health Tracking, including:
 - steps/distance
 - calories
 - BMI
 - heart rate
 - blood pressure
 - blood glucose

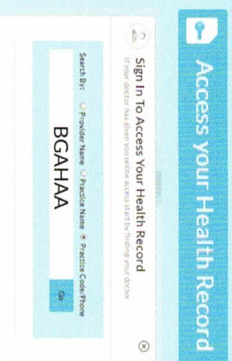
HOW DO I ACCESS PATIENT PORTAL?



Download the Healow mobile app



IHC's website (click the patient portal tab and enter your login/password):



Or at Healow.com:

- Click 'Access your Health Record,'
- Click Practice Code/Phone, and enter code **BGAHAA**
- Click Indiana Health Centers, and enter your login/password (provided by IHC)



PATIENT SURVEYS

After a visit, patients may receive an email or text message with a link to an online survey. The survey contains questions specific to your most recent visit, including questions about the support staff as well as the provider who took care of you. A provider is a physician or nurse practitioner (NP) who provided care to you during the visit. The survey may also ask you questions about other staff members, our facilities, and your overall experience at IHC.

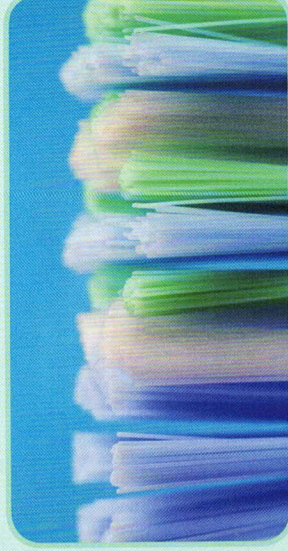
We value your feedback! We want your experiences with us to be positive ones and your insights help us to know what we're doing well and what adjustments we need to make.

IHC at South Bend Dental Services

- Cleanings
- Fillings
- Extractions
- School Dental Exams
- X-Rays
- Dental Education
- Referrals
- Pediatric Dentistry

*Most dental insurances are accepted, including HIP and most Medicaid plans.

*IHC offers a sliding fee scale for uninsured patients.



IHC at South Bend
1901 #B Western Avenue
South Bend, IN 46619
(574) 234-9033

Dental Business Hours:

Monday	9:00 am - 5:00 pm
Tuesday	9:00 am - 5:00 pm
Wednesday	9:00 am - 5:00 pm
Thursday	9:00 am - 5:00 pm
Friday	9:00 am - 4:00 pm
Saturday	Closed

IHC Dental Services



IHC Jackson County
IHC at Kokomo
IHC at South Bend

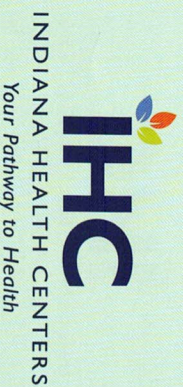


Our Fees & Discounts

We accept HIP, most Medicaid plans, and most private insurances.

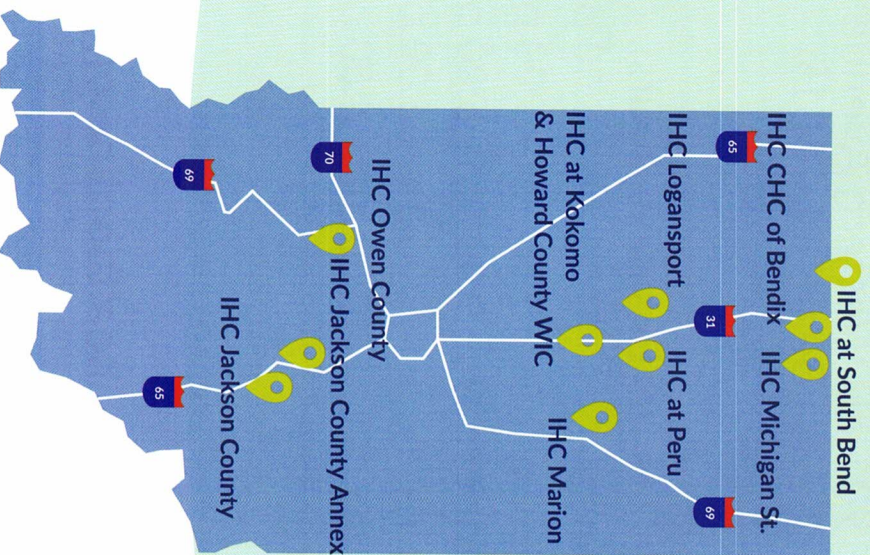
IHC also offers a schedule of fee discounts based on family size and income. Our sliding fee schedule is available to those uninsured patients who qualify. Proof of income for the household is required to establish eligibility every six months.

Please speak with a staff member for information on eligibility guidelines and documentation requirements.



Our History

IHC was founded in 1977 and opened its first clinic in Kokomo, IN. Since then, IHC has grown to serve ten communities across seven different counties throughout the state of Indiana.



Our Mission

To provide high quality, affordable, patient-centered health care to underserved areas of Indiana.



Our Vision

To be the medical home of choice for patients, create an empowering work environment for staff, and develop strong, collaborative relationships with stakeholders in all service areas.



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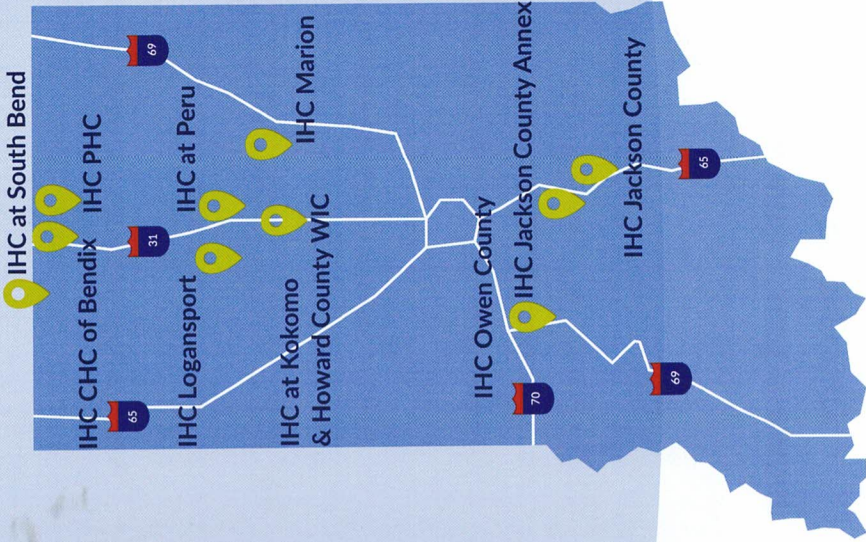
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IHC South Bend
High quality, affordable, patient-centered care you deserve

Our Primary Care Medical Services

Indiana Health Centers, Inc., is proud to offer a variety of primary care medical services that meet your family's health needs.

- Adult Wellness Care
- Preventative Health Services
- Chronic Disease Management
- Patient Education
- Referrals for Specialty Care
- Sick & Well Child Care
- Immunization & Flu Shots



Our Fees & Discounts

We accept Medicaid, Medicare, and most private Insurances.

IHC also offers a schedule of fee discounts based on family size and income. Our sliding fee schedule is available to those uninsured patients who qualify. Every six months, proof of household income is required to establish eligibility.

Please speak with a staff member for information on eligibility guidelines and documentation requirements.

Our Hours

Monday	9am-8pm
Tuesday	9am-8pm
Wednesday	9am-8pm
Thursday	9am-8pm
Friday	9am-4pm
Saturday	9am-2pm

* Except the first Thursday of the month, open at 1:00 pm

Contact Us

1901 #B Western Avenue
South Bend, IN 46619
(574) 234-9033

indianahhealthonline.org
facebook.com/indianahhealthcenters



Our Mission

To provide high quality, affordable, patient-centered health care to underserved areas of Indiana.

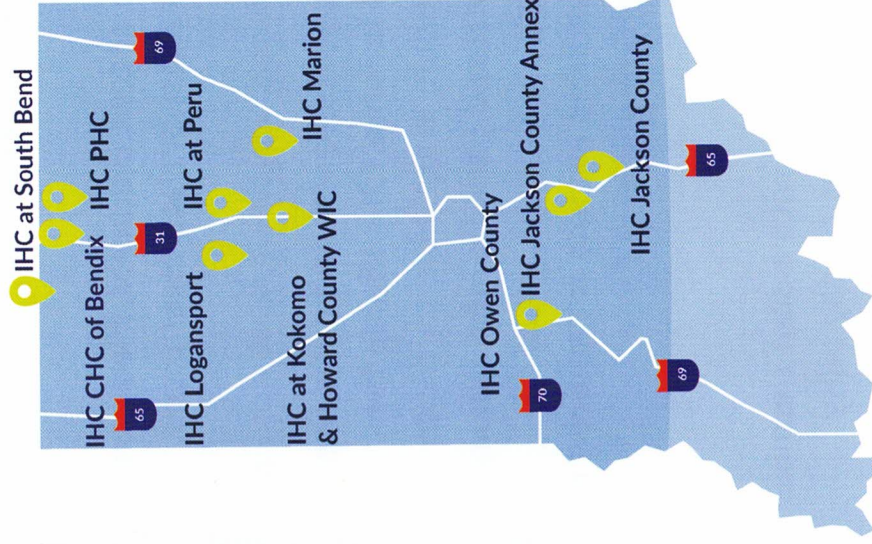
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INDIANA HEALTH CENTERS

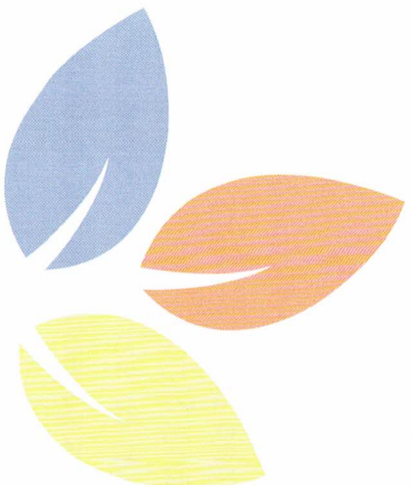
IHC Michigan Street

High quality, affordable, patient-centered care you deserve

Our Primary Care Medical Services

Indiana Health Centers, Inc., is proud to offer a variety of primary care medical services that meet your family's health needs.

- Adult Wellness Care
- Preventative Health Services
- Chronic Disease Management
- Patient Education
- Referrals for Specialty Care
- Sick & Well Child Care
- Immunization & Flu Shots



Our Fees & Discounts

We accept Medicaid, Medicare, and most private Insurances.

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Please speak with a staff member for information on eligibility guidelines and documentation requirements.

Our Hours

Monday	7am-5pm
Tuesday	7am-5pm
Wednesday	7am-5pm
Thursday	7am-5pm
Friday	8am-1pm

Contact Us

765 S. Michigan St.
South Bend, IN 46601

(574) 235-7990

indianahhealthonline.org
facebook.com/indianahhealthcenters

