

# Help is just a phone call away

For questions about the symptoms and care for you or a family member, call 1-877-647-4848 (TDD/TTY 1-800-743-3333) and select 'nurse' at the prompt. Nurse advice staff speaks English and Spanish. For additional languages, please ask for a translator when you are connected.



**WE HAVE A  
24-HOUR NURSE  
ADVICE LINE  
FOR YOU!**

[MHSIndiana.com](http://MHSIndiana.com)

Member Services:  
1-877-647-4848

# Speak directly to a nurse

Managed Health Services (MHS) wants to make sure you have the answers you need at the time you need it. Our nurse advice line is available 24 hours a day, 7 days a week, and 365 days a year. It is offered to you at no additional cost because you are a member of our plan. Our experienced Registered Nurses are ready to help you any time of the day or night.

## Immediate answers to your health questions

If your doctor's office is closed, call the 24-hour nurse advice line for questions about health concerns or health-related topics. We are here to help with things such as:

- Symptoms you cannot or do not know how to manage
- Concern about a sick family member
- Proper dosage of medications
- Questions about pregnancy

Our team of medical professionals gives helpful advice that is easy to follow. They can also help determine if you need to visit your doctor or an urgent care.\*

\* If you or a family member are having a life-threatening condition, immediately call 911 or go to the emergency room.



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**Health concerns can happen at any time. Our 24-hour nurse advice line from Managed Health Services (MHS) is always available to provide help right over the phone.**

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In addition to medical advice, the nurse advice line can also help:

- Answer benefit questions
- Find network providers
- Reissue your ID card
- Provide program referrals
- And more