



## ¿S MHS?

health insurance provider that has been proudly serving Indiana for two decades through Hoosier Healthwise, the Healthy Indiana Hoosier Care Connect. MHS also offers a qualified health plan through the Health Insurance Marketplace called Ambetter from MHS. All of these plans include quality, comprehensive coverage, with a provider network that is trusted.

## ¿Cómo puedo obtener más información?

¡Queremos ayudarte! Llámanos con tus preguntas entre las 8 a.m. - 8 p.m. todos los días de lunes a viernes al 1-877-647-4848. O, visítanos en [mhsindiana.com](http://mhsindiana.com).

¿Necesitas más información en otro idioma o formato, o tienes problemas leyendo o entendiendo esta información, por favor llama al Servicio al Cliente los días de lunes a viernes de las 8 a.m. - 8 p.m. al 1-877-484-8888 (TTY/TDD 1-800-743-3333) Aprende más en [mhsindiana.com](http://mhsindiana.com).

## ¿Qué es MHS?

MHS es un proveedor de seguro de salud que ha estado orgullosamente al servicio de los residentes de Indiana durante dos décadas a través de las Hoosier Healthwise, Healthy Indiana Plan y Hoosier Care Connect. MHS también ofrece un plan de salud con ciertos requisitos a través de los planes de seguros de salud, el cual se denomina Ambetter de MHS. Nuestros planes incluyen calidad y cobertura integral con una red de proveedores en los cuales puedes confiar.

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North Meridian St., Suite 400  
Indianapolis, IN 46204

**1-877-4848 • [mhsindiana.com](http://mhsindiana.com)**



## Choosing health insurance shouldn't be stressful.

Find a plan that's right for you.

## Elegir un seguro de salud no debe ser estresante.

Encuentre un plan que se adapte a sus necesidades.

[mhsindiana.com](http://mhsindiana.com)

**MHS is proud to serve the following programs. Members enrolled in any of the programs below, can choose MHS as their health insurance provider.**

### HEALTHY INDIANA PLAN

The new Healthy Indiana Plan (or "HIP 2.0") is an affordable health insurance program from the State of Indiana for uninsured adult Hoosiers. The Healthy Indiana Plan pays for medical expenses and provides incentives for members to be more health conscious. The Healthy Indiana Plan provides coverage for qualified low-income Hoosiers ages 19 to 64, who are interested in participating in a low-cost, consumer-driven health care program. Hoosiers with incomes of up to \$16,297 annually for an individual, \$21,967 for a couple or \$33,307 for a family of four are generally eligible to participate in the Healthy Indiana Plan. Learn more at [hip.in.gov](http://hip.in.gov), or contact 1-877-GET-HIP-9 (1-877-438-4479).

### HOOSIER HEALTHWISE

Hoosier Healthwise (HHW) is the State of Indiana's health care program for children, pregnant women, and families with low-income. Based on family income, children up to age 19 may be eligible for coverage. HHW covers medical care like doctor visits, prescription medicine, mental health care, dental care, hospitalizations, surgeries, and family planning at little or no cost to the member or the member's family.

### PREGNANT AND UNINSURED?

Presumptive Eligibility for Pregnant Women (PEPW) is the state's short-term health care option for low-income women who are pregnant and are applying for Medicaid. The process covers the cost of important prenatal care while waiting for Medicaid approval. Learn more about Hoosier Healthwise and PEPW at [indianamedicaid.com](http://indianamedicaid.com).

### HOOSIER CARE CONNECT

Hoosier Care Connect is a new coordinated care program for Indiana Health Coverage Programs (IHCP) members age 65 and over, or with blindness or a disability who are residing in the community and are not eligible for Medicare. Members will select a managed care entity (MCE) responsible for coordinating care in partnership with their medical provider(s). Hoosier Care Connect members will receive all Medicaid-covered benefits in addition to care coordination services. Care coordination services will be individualized based on a member's assessed level of need determined through a health screening. Learn more at [indianamedicaid.com](http://indianamedicaid.com).



## MHS Start Smart for Your Baby & MHS Special Deliveries

MHS cares about your health and the health of your baby. Members who enroll in either of these care management programs will receive an MHS OB Nurse Care Manager who works to make sure you get the medical care and resources you need during and after your pregnancy. Your nurse will talk with you regularly as well as send you educational materials that will help you stay healthy. We can also invite you to events that may be in your area, like an MHS Baby Shower.

## MHS First Year of Life

New motherhood brings many joys and surprises. We can answer your questions and provide you with helpful information sheets to let you know what to expect as your baby grows. We will also call you and send reminders to schedule upcoming immunizations (shots) and well-child visits with your baby's doctor as they are needed.

## MHS Children with Special Needs Program

MHS' Children with Special Needs Unit brings experienced professionals with varied backgrounds together as a team to address the complex needs of individual members. The program provides case management to families with children who have difficult medical problems and will benefit from team care – including children with autism, developmental disabilities, muscular dystrophy, cerebral palsy, immune deficiencies and other chronic illnesses.

## Specialized Health Programs

MHS has several case and disease management programs designed to help improve the health of our members through education and personal assistance by our staff including:

- Autism & Autism Spectrum Disorders
- Hypertension
- Chronic Kidney Disease
- Congestive Heart Failure
- Coronary Artery Disease
- Diabetes (Sugar) Problem
- ADHD
- Asthma
- Depression
- Lead
- Pregnancy

## MHS Family Education Network

We will help to educate MHS members to develop in-depth understanding of their HHW and HIP benefits through in-person training provided by Indiana Minority Health Center employees throughout the state.

## MHS MemberConnections®

This outreach team can help explain your health coverage and connect you to other community resources.

## MHS Education Network

MHS has partnered with accessABILITY Center for Independent Living Inc, to serve Hoosier Care Connect members in Marion County with the MHS Education Network. The Network will work to provide in-person specialized education to Hoosier Care Connect members on a variety of topics, such as the scope of health plan benefits, and how to access care and our member's rights and responsibilities. We use methods that are clear, concise, and accurate and reflect the cultural, language and other special needs of our specific populations. Call MHS Member Services for more information or a free referral to the MHS Education Network.

## Earn Rewards with Preventive Care

MHS will reward members' healthy choices through our CentAccount Healthy Rewards program. Members can earn dollar rewards by staying up to date on preventive care. These rewards will be added to a CentAccount card that can be used to buy things like healthy groceries, baby items and clothing as well as over-the-counter drugs (allergy, cold meds, etc.). Members can use their CentAccount card at a select number of retailers including Meijer, RiteAid, Dollar General and Family Dollar.

## MHS Ombudsman Program

MHS' Ombudsman program was designed to assist MHS members in finding effective ways to resolve concerns or complaints about benefits and services provided under their MHS coverage.

## MHS Website mhsindiana.com

Visit the MHS website to find a lot of useful information and ways to manage your healthcare. Some of the things you can find on our website:

- **Health Needs Screening** - A healthcare assessment survey
- **Member Resources** - Your handbook, guides, forms and newsletters
- **Secure Member Portal** - Secure information about your benefits
- **MHS Health Library** - Fact sheets about health needs and medications

## MHS 24/7 Free Nurse Advice Line

Everyone has questions about their health. If you have a question, call the MHS Nurse Advice Line at 1-877-647-4848. MHS Nurse Advice Line is a free, medical advice phone line staffed by bilingual licensed nurses. The MHS Nurse Advice Line is open 24 hours a day, every day of the year.

## Need A Ride?

HHW, Hoosier Care Connect, pregnant HIP members and HIP State Plan members qualify for free rides to and from doctor visits. Call MHS Member Services three business days (72 hours) before your scheduled visit to make your transportation appointment.

## Need a Reliable Phone?

MHS can assist members who are in need of a reliable phone, enroll in our MHS ConnectionsPlus or MHS Safelink cell phone program. Members that qualify can receive 250 free monthly minutes as well as unlimited texting.

## MHS Start Smart para su bebé de MHS y Entregas especiales de MHS

MHS se ocupa de su salud y de la salud de su bebé. Los miembros que se inscriben en cualquiera de estos programas de gestión de la salud tendrán su disposición un Administrador de atención de enfermería obstétrica de quien se cerciorará de que usted obtenga la atención médica y los recursos necesarios durante y después de su embarazo. Su enfermero(a) hablará periódicamente y le enviará materiales educativos que le ayudarán a mantener saludable. También podemos invitarla a eventos que puedan realizarse en casa como un Baby Shower de MHS.

## El primer año de vida de MHS

La nueva maternidad brinda muchas alegrías y sorpresas. Podemos responder a sus preguntas y proporcionarle hojas con información útil para dejarle saber lo que necesita saber a medida que su bebé crezca. También le llamaremos enviaremos recordatorios para programar las próximas inmunizaciones (vacunas) y las visitas del niño sano con el médico de su bebé según sea necesario.

## Programa para niños con necesidades especiales de MHS

La unidad para niños con necesidades especiales de MHS reúne un equipo profesional experimentado con una diversidad de formación para atender necesidades complejas de cada miembro individualmente. El programa brinda gestión de caso a las familias con niños que tienen problemas médicos difíceles que se beneficiarían de la atención en equipo, incluyendo los niños con discapacidades del desarrollo, distrofia muscular, parálisis cerebral, déficit de sistema inmunológico y otras enfermedades crónicas.

## Programas especializados de salud

MHS tiene varios programas para la gestión de casos y enfermedades que están diseñados para contribuir a mejorar la salud de nuestros miembros a través de educación y asistencia personal de nuestro personal, incluyendo:

- Autismo y trastornos del espectro autista
- Hipertensión
- Enfermedad renal crónica
- Insuficiencia cardíaca congestiva
- Enfermedad de las arterias coronarias
- Problema de diabetes (azúcar)
- Trastorno por déficit de atención e hiperactividad (TDAH)
- Asma
- Depresión
- Plomo
- Embarazo

## Red educativa familiar (Family Education Network, FEN) de MHS

FEN de MHS ayudará a educar a los miembros de MHS para desarrollar una comprensión profunda de los beneficios de su HHW o HIP a través de capacitación en persona proporcionada por los empleados de IMHC en el estado.

## MemberConnections® de MHS

Este equipo de divulgación de asistencia social puede ayudarlo a comprender su cobertura de salud y conectarlo con otros recursos de la comunidad.